# RAVEENDRA PUJARI

@ raveendra.dhananjaya@gmail.com    in www.linkedin.com/in/raveendra-eleven/    ⚙ www.github.com/raveendra11

## EXPERIENCE

### INFOSYS
**Associate Developer**

📅 Apr 2024 – Jan 2025          📍 Bangalore, India

- **Enhancement :** Improved user satisfaction and engagement by enabling convenient policy management and monitoring features through the chatbot UI, improving the overall customer experience.

- **Collaboration :** Collaborated with Verizon stakeholders for gathering requirements, conducting analysis, and breaking down features into modular components to align with project goals.

- **Requirement Analysis :** Performed requirement analysis specific to chatbot functionalities and prepared detailed design and demo documents, ensuring clear communication and alignment with client expectations.

- **Development :** Developed various features in REST APIs using Java and Spring Framework, optimizing the chatbot's ability to handle customer queries efficiently and accurately.

- **Tests :** Created comprehensive Test Plans, User Test Procedures (UTP/UTR), and System Integration Plans/Reports (SITP/SITR) to ensure thorough testing of chatbot functionalities and integration with existing Verizon systems.

### CAPGEMINI
**Associate II-Software Engineer**

📅 Aug 2021 – Oct 2023          📍 Bangalore, India

- **Requirement Analysis and Design :** Worked with the client for requirement gathering, analysis, and modularization of the requirements.

- **Feature Development :** Developed various features with REST APIs using Java - Spring.

- **Test Planning :** Involved in the preparation of Test Plan, UTP/UTR, SITP/SITR.

- **Scripting :** Wrote Shell Scripting for making changes on different tables in Databases.

- **CI/CD Deployment :** Deployed the application using CI/CD with Cloud Build/Deploy by Google Cloud Platform and Jenkins.

## SKILLS

- **Languages :** Java, Shell Scripting
- **Frameworks :** Spring, Spring Boot, Spring MVC
- **Cloud :** Google Cloud Platform & AWS
- **Tools :** Git, GitLab, BitBucket, Putty, WinScp, SoapUI, STS, IntelliJ, VSCode, Eclipse, Postman
- **Operating Systems :** Windows, Linux/Ubuntu, macOS

## EDUCATION

### UNIVERSITY OF SOUTH DAKOTA
**Masters in Computer Science**

📅 (*Pursuing*)          📍 South Dakota, USA

GPA: 3.7

### AUDISANKARA INSTITUTE OF TECHNOLOGY
**Bachelor of Technology in Computer Science & Engineering**

📅 2019          📍 India

GPA: 7.01

## PROJECTS

- **Hughes Network Systems - Billing :** Worked for a client the Hughes is the world's leading provider in telecommunication for broadband satellite services managed network solutions for communities, businesses and governments under the brand HughesNet.

- **Verizon - Chatbot :** It is the second-largest telecommunications company in the globe by revenue and its mobile network is the largest wireless carrier in the United States.

## ACHIEVEMENTS & AWARDS

🏆 **Outstanding Contribution in Delivery**
Given by Capgemini Engineering on working for client Hughes Network Systems.

🏆 **WOW Award**
Given by Capgemini Engineering on working for client Hughes Network Systems

## COURSEWORK

Reinforcement Learning    AI
Machine Learning

## CERTIFICATIONS

- Google Cloud Associate Cloud Engineer
- Google Cloud Digital Leader